Few local businesses in the Roanoke Valley can say they have been scrubbing kitchens and vacuuming carpets for more than four decades. The Happy Housekeepers can. Mary Jane Wszolek, President of Mar-Ja Enterprises, Inc., started the company in 1979, and more than four decades later it is still the cleaning service Roanoke families and business owners call when they want the job done properly the first time.

## A Roanoke Valley Name Built One Home and Office at a Time

What began as a home cleaning operation grew steadily as customers asked for more. In 1986 the company formed Corporate Clean, a division dedicated to janitorial and commercial work, so offices, executive suites and medical facilities could get the same attention that homes were already getting. Later came specialized services for builders, contractors and apartment managers, along with move-in and move-out cleanings. The result is a true one-call cleaning service for the whole valley.

Longevity matters in this trade because it reflects how a company treats people. Mary Jane passed away suddenly in 1999, and the family carried on her work ethic, including the simple promise that has always been part of the business: satisfaction guaranteed. Today the company is led by President Paula Anderson and remains locally owned and operated from its office on Starkey Road in the Cave Spring area of southwest Roanoke County.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

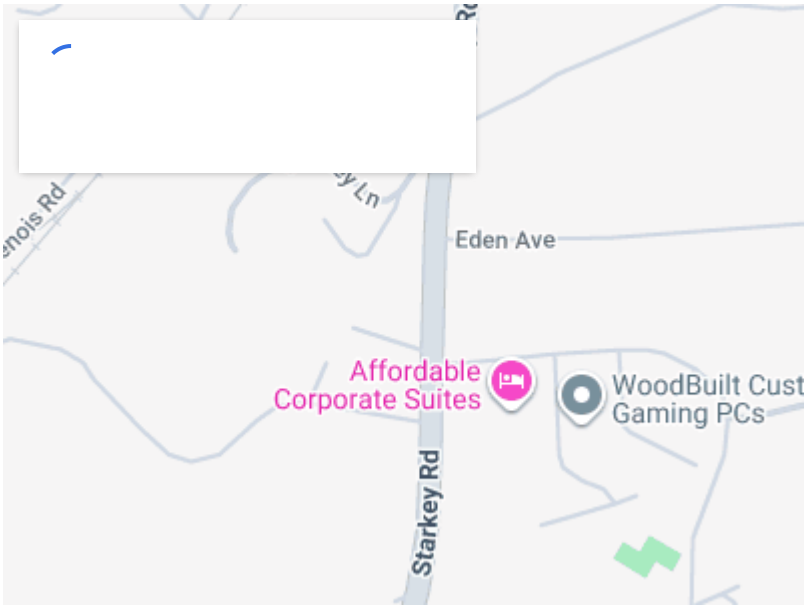
The company has held BBB accreditation since December 1993 and carries an A+ rating with the Better Business Bureau. Every employee is bonded and insured through the company, which is why so many clients are comfortable handing over a key and getting on with their day. Plans are flexible, with one-time, weekly, bi-weekly and monthly visits available, and every first cleaning is followed by a phone call to make sure you are happy with the result.

Part of what keeps clients loyal is how simple the company is to ***office cleaning Roanoke*** work with. There is no call center in another state and no app you are forced to download. You call the office, a real person answers, and a representative arranges your estimate. Products and equipment are supplied, though you are always welcome to ask the crew to use a favorite product of your own. If a detail is missed, a quick call gets it put right, which is exactly how a family business should operate.

If you are comparing cleaning companies in Roanoke, Salem, Vinton, Hollins or anywhere in Roanoke County, start with a free, no-obligation estimate. A representative will talk through what you need, whether that is a weekly home visit or nightly janitorial work for an office. Call (540) 774-4299 to speak with the team at 5145 Starkey Rd, Roanoke, VA 24018. Visa, Mastercard, American Express and Discover are all accepted.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018

Phone: (540) 774-4299




## FAQ About Cleaning Service Roanoke

### How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

### What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

### Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

### Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

## Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

## How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

## Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

## Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

## What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

## How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

## What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are

no surprises on cleaning day.

## What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.